

Convenience that travels with you.

Wherever you go, take your TBayTel Calling Card with you to call home, retrieve messages or make travel plans.

TBayTel Calling Card Information Call 628-1111

- To change your PIN
- For help with a forgotten PIN
- To report a lost or stolen Calling Card
- For current *Canada Direct* access numbers
- To order additional Calling Cards
- To speak to a customer service representative

Rates

Depending on the origin and destination of your call, and which TBayTel Long Distance savings plan you've selected, rates will vary. Call TBayTel for details.

For assistance after-hours or when you're out of town, call
1-866-347-1212



Calling
Card

Pocket Guide
April 2002



For long distance
calling from anywhere.

Making calls from Canada and the US

To receive TBayTel rates, first dial 1-866-822-9835.

Then follow the prompts to complete your call. Enter your card number, 4-digit PIN and the phone number to anywhere in the world you wish to reach.

Making calls from overseas

Sending a fax?

Pick up the handset and follow steps 1 to 5.

Using a modem?

Visit www.tbaytel.com/longdistance for instructions on how to configure your PC to place Calling Card calls.

Further information is
available on our website at
www.tbaytel.net

Using your TBayTel Calling Card

When you use your TBayTel Calling Card and the *Canada Direct* access numbers on reverse, charges are applied to your TBayTel account in Canadian dollars.

- 1 Check the *Canada Direct* access number for the country you're in.
- 2 If you're calling from a hotel, follow hotel instructions to get an outside line. (*Canada Direct* is provided to hotels toll-free; however, some may apply a surcharge.)
- 3 Dial the *Canada Direct* access number. (If you are using a rotary phone, an operator will assist you further.)
- 4 Follow the voice prompts, **choosing Telus as your carrier of choice**. Enter your card number and the number you are dialing as instructed.
- 5 Press "0" to call collect.
- 6 Should you need help at any time, a Canadian operator is available by pressing "0."
- 7 With your Calling Card, you can place up to 10 calls in a row without hanging up. Simply press "#" after each call and follow the prompts.



Canada Direct access numbers

Antigua	△	1-800-744-2580
Argentina	△	0-800-222-1004 0-800-888-3868
Australia	▲	1-800-551-177 or 1-800-881-150
Austria	▲	0-800-200-217
Azores		800-800-122
Bahamas		1-800-463-0501
Bahrain	▲	80-01-00
Balearic Islands		900-99-0015
Barbados	△	1-800-744-2580
Belarus		8 ♦ 800-111 (Mogilev, Gomel, Vitebsk, Grodno, Brest, Minsk)
Belgium	▲	0-800-100-19 0-800-700-19
Belize	(hotels)	558
	(payphones)	816
Bermuda	△	1-800-744-2580
Bolivia	▲	0-800-10-0101
Brazil	▲	000-8014 (Operator Assistance not available)
Brunei	▲	800-010
Bulgaria	○	00-800-1359
Canada		1-800-646-0000
Canary Islands		900-99-0015
Cayman Islands	■	1-800-744-2580

Chatham Islands		000-919
Chile		800-360-280 800-800-226
China	○	108-186 (from all major cities)
Christmas Islands	▲	
		1-800-551-177
Columbia		980-9-19-0057
Corsica Island		0-800-99-0016
Costa Rica		0-800-015-1161
Croatia		0-800-22-0101
Cyprus	▲	080-900-12
Czech Republic		00-42-000-151
Denmark		80-01-00-11
Dominica	■	1-800-744-2580
Dominican Republic		1-800-333-0111
Ecuador	▲	999-175
Egypt	▲	02-365-3643 (Cairo) 365-3643
Elba Island	▲	172-1001
Estonia		0-800-1011
Fiji		004-890-1005
Finland	▲	0-800-110-011
France	▲	0-800-99-00-16 0-800-99-02-16

French Guyana	▲	0-800-99-00-16
Gabon	▲	00 ♦ 012
Germany		0-800-888-0014
Ghana	▲	0-19-233
Greece	▲	00-800-1611
Grenada	■	1-800-744-2580
Guadeloupe	▲	0-800-99-00-16
Guam	▲	1-888-788-1005
Guatemala	▲	9999-198
Guyana		0161 (Georgetown) 161
Haiti		161
Hong Kong		800-96-1100
Hungary	▲	06-800-01211
Iceland	▲	800-9010
India	▲ or ▶	000167
Indonesia	▲	001-801-16 008-801-16
Iran	●	
Ireland		1-800-555001
Israel		1-800-9494-105
Italy	▲	172-1001
Ivory Coast	▲	00-1100
Jamaica		1-800-222-0016 (hotels) 876
Japan	▲	0053-9-161 0066-55-161
Kenya	▶	0-800-2201-14
Korea (South)	▲	00722-015
Lebanon	○	01-423-935
Lithuania	▼	8-800-9-1004

Luxembourg	▲ ■	800-2-0119
Macao		0-800-100
Macedonia (FYROM)	▲	99-800-4277
Madeira		800-800-122
Malaysia	▲	1-800-800-017
Malta		0-800-890-150
Martinique	▲	0-800-99-00-16
Mauritius		01-110
Mexico	▲*	01-800-123-0200 01-800-021-1994
Monaco	▲	800-90016
Montserrat	■	1-800-744-2580
Morocco (ONPT)	▲	00-211-0010
Netherlands	▲	0-800-022-9116
New Zealand		000-919
Nicaragua	▲	168
Northern Ireland		0-800-89-0016
Norway		800-19-111
Pakistan	▶	00-800-15-001
Panama		00-800-019-0119
Papua New Guinea	▲ or ▶	05-07-151-40
Paraguay	▶	008-14-800
Peru		800-502-90
Philippines	▲	105-10
Poland	▲	0♦0-800-111-4118

Portugal		800-800-122
Puerto Rico	▲	1-800-496-7123
Reunion Island	▲	0-800-99-0016
Romania	▲	01-800-5000
Russia	▲	8095-755-5045 810-800-110-1012 (Moscow only) 755-5045
San Marino	▲	172-1001
Scotland		0-800-89-0016
Senegal		3074
Singapore	▲	8000-100-100
Slovakia		0-800-000-151
South Africa		0-800-99-0014
Spain		900-99-0015
Spanish North Africa	▲	900-99-0015
Sri Lanka	▲	01-430077 (Metro Colombo) 430077
St. Barthélemy	▲	0-800-99-00-16
St. Kitts & Nevis	■	1-800-744-2580
St. Lucia	■	1-800-744-2580
St. Martin	▲	0-800-99-00-16
St. Pierre et Miquelon	▲	0-800-99-00-16
St. Vincent	■	1-800-744-2580

Sweden	◄	020-799-015
Switzerland	▲	0-800-558-330
Syria	○	0811
Taiwan		00-801-20012
Tasmania	▲	1-800-551-177
Thailand		001-999-15-1000
Trinidad & Tobago	△	(hotels) 1-800-744-3501 (seaports) 22
Turkey	▲	00-800-16677
Turks & Caicos	■	01-800-744-2580
Ukraine	▲ or ▶	8♦10-0-17
United Arab Emirates		800-141
United Kingdom		0-800-89-0016 0-500-89-1016
United States		1-800-646-0000
Uruguay	▲	000-419
Vatican City		172-1001
Venezuela		0-800-100-1100
Vietnam	△	1201-1010
Virgin Islands		(US) ▲ 1-800-496-0008 (Bt) ■ 1-800-744-2580
Wales		0-800-89-0016
Yemen		00-800-100
Zambia		00-883
Zimbabwe		00-897

- ◆ Wait for a second dial tone.
- Service available on dedicated phones that display the *Canada Direct* symbol.
- Service not available from payphones.
- ▶ Service available only on Intl. Direct Dial phones.
- ◄ Service available only on public card phones.
- Service available only on public payphones.
- ▲ Public phones may require coins or phone card.
- △ Service available from dedicated phones in airports, post offices, seaports or selected hotels.
- ▼ Service available from Pulsar phones without inserting a phone card.
- * When calling from a public payphone, use phone marked LADATEL.

Calling country to country

From any shaded country above, you can use the access number to call within that country or to another country. Some restrictions apply. Rates are premium priced. For details, please ask the *Canada Direct* operator.



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