



Dear Valued Customer,

TBayTel will be performing a software upgrade on our e-mail service between the hours of 2:00 am and 6:00 am on Tuesday, June 2, 2009. Your e-mail service will be interrupted during this time. No e-mail will be lost during the upgrade; however, you may experience some delay in receiving messages sent to you during that time.

You will continue to enjoy all of the benefits of TBayTel's web mail service; however, with this upgrade, we are excited to bring you a whole new look, easier navigation and new functionality.

This upgrade is necessary to ensure that we continue to deliver high quality service to you, our valued customer. We do apologize for the inconvenience during this time and appreciate your patience and continued loyalty.

Sincerely,

TBayTel